

The best phone system for retail businesses.



Don't let an antiquated phone system prevent your retail business from delivering the experience customers expect.

Get crystal clear, unlimited calling in the U.S., Canada Mexico and Puerto Rico. Plus, over 50 phone features designed to help retail businesses run efficiently and provide excellent service.



Ooma Office, the #1 rated business phone service, helps you take your business to the next level.

- ✓ **24x7 Virtual Receptionist**
Greet and route customers to the right team members; answer common questions like store hours, locations and promotional messages.
- ✓ **Desktop / Mobile App**
Make and receive phone calls, text, fax, join audio and video conferences, listen to or read voicemails and more from your mobile device or computer.
- ✓ **Ring Groups**
Set up a simple call center; simultaneously ring employees and employee groups such as sales and customer service to increase customer responsiveness.
- ✓ **Overhead Paging**
Make announcements, find employees and communicate to customers across your retail store.
- ✓ **CRM Integration**
Make and receive phone calls inside popular CRM applications including Salesforce and Microsoft Dynamics 365.
- ✓ **Call Recording**
Record calls automatically or on-demand for compliance, training or to resolve customer disputes.

U.S. Retail is saving nearly \$50,000 a year across 40+ stores.

“ The value in Ooma is obviously the cost over traditional services but at the end of the day it's a lot about the time (savings) as well. ”

– **Chuck Stutes**

Vice President of Communications, U.S. Retail

Why retailer Chapel Hats loves Ooma.

“ Inexpensive to get; even cheaper to run. I was blown away by the quality. It gives us that “big company” impression for a very small price. I can go anywhere and never miss a call – and our long distance charges between US and Canadian stores are now non-existent. No contracts and big savings. ”

– **John McKernan**

Owner, Chapel Hats

Business Phone Plans

All three Ooma Office plans begin with more than 50 essential business phone features that empower you to connect seamlessly with customers and co-workers. If your business requires more advanced communication features, get more with Ooma Office Pro and Ooma Office Pro Plus. Applicable taxes and fees are not included.

		Most Popular	Best Value
	Ooma Office Essentials	Ooma Office Pro	Ooma Office Pro Plus
Price Per User, Per Month	\$19.95*	\$24.95*	\$29.95*
50+ Standard Features	•	•	•
Virtual Receptionist	•	•	•
Ring Groups	•	•	•
Music On Hold	•	•	•
One Toll-free Number	•	•	•
Digital Fax	•	•	•
Mobile App	•	•	•
Email Audio Attachments	•	•	•
Desktop App		•	•
Videoconferencing		•	•
Call Recording		•	•
Enhanced Call Blocking		•	•
Voicemail Transcriptions		•	•
Caller Info Match		•	•
Dynamic Caller ID		•	•
Google and Office 365 Integrations		•	•
Call Analytics		•	•
Call Queuing		•	•
Text Messaging		•	•
Scheduled Messages		•	•
Messaging Templates		•	•
Contact Us Website Widget		•	•
CRM Integration			•
Hot Desking			•
Find Me, Follow Me			•
Ooma Meetings Recording			•
Online Bookings			•
One-to-Many Messaging			•
Team Chat with Presence			•
Shift-to-Text			•
Auto Dialer			•
Online Whiteboarding			•

• Included

*Applicable taxes and fees are not included.



Scan the QR code to download the datasheet.