

Cloud-based communications for the hospitality industry.



When you run a hotel, motel, or other hospitality business, staying connected to your guests and staff is a must. Your guests expect to be easily routed to the right department to address their needs immediately. See how your property can save money and optimize productivity by modernizing to a cloud-based phone system.



Ooma Office, the #1 rated business phone service, provides the best value for the boutique hospitality industry.

- ✓ **“Always on” service routes callers to hotel staff easily.**
Ooma’s virtual receptionist routes incoming calls if hotel staff members are checking in guests or on another line. Build menu options for quick call routing to specific departments, individuals or ring groups.
- ✓ **Never miss a call no matter where you are.**
Hospitality staff are frequently on the move. **Ooma’s mobile app** provides extension dialing to your staff so they can always answer their business number on their mobile phones. You can also **flip a call** from your desk phone to your mobile phone without skipping a beat.
- ✓ **Take your productivity to the next level.**
Get your hotel ready for all sorts of possibilities. Easily enable callers to reach a group of extensions such as Reservations or Catering. Prepare for the future with advanced hybrid working tools like Hot Desking. Handle high call volumes like a pro with Call Park or by setting up a simple call center with Call Queuing.

Hotel 32 | 32

When Hotel 32 | 32 first started, its reservation system was only available at the hotel, not at the business office where most of the employees worked. It needed a flexible and easy-to-use business communications system that could be deployed quickly, with **advanced features** and a virtual receptionist to answer calls 24/7.

“ Hotel 32 | 32 replaced its legacy phone system with Ooma Office to gain advanced features such as a virtual receptionist, ring groups, a mobile app, extension dialing, conferencing, and music on hold. Ooma provides services that allow small businesses to be seen as large enterprises. ”

– **Matthew Werner**

General Manager at Hotel 32 | 32

Service Plans

		Most Popular	Best Value
	Ooma Office Essentials	Ooma Office Pro	Ooma Office Pro Plus
Price Per User, Per Month	\$19.95*	\$24.95*	\$29.95*
50+ Standard Features	•	•	•
Virtual Receptionist	•	•	•
Ring Groups	•	•	•
Music On Hold	•	•	•
One Toll-free Number	•	•	•
Digital Fax	•	•	•
Mobile App	•	•	•
Email Audio Attachments	•	•	•
Desktop App		•	•
Videoconferencing		•	•
Call Recording		•	•
Enhanced Call Blocking		•	•
Voicemail Transcriptions		•	•
Caller Info Match		•	•
Dynamic Caller ID		•	•
Google and Office 365 Integrations		•	•
Call Analytics		•	•
Call Queuing		•	•
Text Messaging		•	•
Scheduled Messages		•	•
Messaging Templates		•	•
Contact Us Website Widget		•	•
CRM Integration			•
Hot Desking			•
Find Me, Follow Me			•
Ooma Meetings Recording			•
Online Bookings			•
One-to-Many Messaging			•
Team Chat with Presence			•
Shift-to-Text			•
Auto Dialer			•
Online Whiteboarding			•

• Included

*Applicable taxes and fees are not included.