



AI Transcriptions



Ooma Office is a comprehensive cloud-based phone system that delivers 100+ advanced features to elevate business communications, enhance customer service and improve operations.

Included with the Ooma Office Pro Plus plan, AI Transcriptions automatically turns call recordings into clear summaries and searchable text, making it easy to review conversations, find key details, and stay aligned without replaying calls.

00:09 00:34

M **K**

MV **Mark Vogel** (00:09)
Hey Kathleen, thank you so much for finding that house on Shady Brook Lane.

KJ **Kathleen Jensby** (00:21)
We loved it and the neighborhood is absolutely where we want to be and so we want to put in an offer right away.

MV **Mark Vogel** (00:34)
That's fantastic! Let's make sure to get an inspection this week to make sure there aren't any issues we need the owner to address.

Summary

Key Discussion Points:

- The group is excited about a house they viewed on Shady Brook Lane.
- They want to submit an offer immediately.

Decisions Made:

- The group will move forward with submitting an offer on the house on Shady Brook Lane.
- An inspection of the house is scheduled for this week to identify any potential issues that require owner attention.

Action Items:

- **MV:** Schedule and conduct the inspection at the house on Shady Brook Lane.

How your business works smarter with AI Transcriptions:



Saves valuable time

Eliminates the need for note-taking and replays.



Ensures accuracy

Captures detailed conversations so you keep meticulous records.



Provides clarity

Lets you share and review conversations quickly and with confidence.



Delivers insights

Provides summaries that help you focus on key conversation points.



Easy to reference

Allows you to quickly search or scan transcripts for key points or actions.



Effortless to use

AI Transcriptions can be setup with 1 click.



Key Ooma Office Pro Plus Features

\$29.95 per month/per user. Applicable taxes and fees are not included.

- 3-Way Calling
- 911 Service
- **AI Transcriptions** ✨
- Analog Fax Machine Support
- Audio and Videoconferencing
- Auto Dialer
- Call Analytics
- Call Flip
- Call Forwarding
- Call Park
- Call Transfer
- Call Queuing
- Call Recording
- Call Screening
- Caller ID Pops
- Caller Info Match
- Contact Us Website Widget
- CRM Integration
- Desktop App
- Distinctive Ringtones
- Dynamic Caller ID
- Email Audio Attachments
- Enhanced Call Blocking
- Extension Dialing
- Fax Online
- Find Me, Follow Me
- Google and Office 365 Integrations
- Hot Desking
- Intercom
- Mobile App
- Multi Ring
- Music On Hold
- One-to-Many Messaging
- One Toll-free Number
- Online Bookings
- Online Whiteboarding
- Ooma Meetings Recording
- Overhead Paging
- Paging Groups
- QuickBooks Online Integration
- Ring Groups
- Shift-to-Text
- Team Chat
- Text Messaging
- Transfer Music
- Virtual Receptionist
- Voicemail
- Voicemail Transcription

Please visit <https://www.ooma.com/small-business-phone-systems/features/> to view the complete list of Ooma Office features.